

## Frequently Asked Questions

### **Q1 Why is there an increase in the course fee?**

A1 *The course fee across all levels has remained unchanged for 5 years and kept at the lowest possible levels since 2007. The new fee revision is necessary to cover increased training and rising operating costs. SII remains a non-profit cost-recovery CET Centre for security training. It is committed to work closely with WDA, NTUC, Police, Community Development Councils and selected security associations, agencies and employers to enhance the career opportunities in the security industry for our students and work with security employers to fulfill your recruitment needs.*

### **Q2 When will the new fee increase take effect?**

A2 *The new course fee will take effect for all courses commencing 1 March 2012. Students who have commenced their courses before 1 March 2012 will not be affected by the fee increase.*

### **Q3 We have applied/registered for a course originally scheduled to start before 1 March 2012 but is postponed. The next scheduled class commences on or after 1 March 2012. Will I be charged the old or new course fee?**

A3 (a) *For courses whereby the Letter of Offer (LOO) and/or invoice has been issued to the student or company, regardless of the reason of postponement, the old fees shall apply.*

(b) *For courses whereby the application/registration has been made by the student or company in February 2012 for classes commencing in March 2012 but no confirmation was made by SII via a LOO and/or invoice, the new course fees shall apply.*

### **Q4 With reference to A3(b) above, why I do have to pay the new course fee if the postponement is due to no fault of mine (e.g. SII postpones the course due to low enrolment)?**

A4 *Application/registration is an indication of interest to enroll for a particular course. When SII issues the LOO and/or invoice and it is accepted by the student or company, the student is officially offered a training place to attend the course. For courses that are postponed to a date on or after 1 March 2012 and no LOO or invoice is issued, the LOO and invoice that is issued for the new commencement date will reflect the new course fees payable.*

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[Updated on 1 Feb 2012]